

## Gymnastics Class Cancellation Policy

### 1. Class Cancellations

- If you would like to cancel your gymnastics class, then you are required to give a calendar month notice. This will have to be in writing and be sent via email to
  - General Gymnastics: [enquiries@mkgym.co.uk](mailto:enquiries@mkgym.co.uk)
  - Women's Artistic: [womens@mkgym.co.uk](mailto:womens@mkgym.co.uk)
  - Men's Artistic: [mens@mkgym.co.uk](mailto:mens@mkgym.co.uk)
  - Tumbling: [tumbling@mkgym.co.uk](mailto:tumbling@mkgym.co.uk)
  - Acro: [parties@mkgym.co.uk](mailto:parties@mkgym.co.uk)

### 2. Make-Up sessions

- Make-up sessions are offered **only for cancellations made due to unforeseen centre closures**.
- Please note that all fees are calculated at 48 weeks in a year (not 52 weeks). The fees are then spread across the months throughout the year. This is to account for club closures for all public bank holidays, regardless of the day.

### 3. Monthly Standing order payments

- Monthly fees reserve a spot in the class and is **non-refundable**, regardless of attendance.
- Missed classes cannot be credited or carried over to the next month.

### 4. Class Cancellations by the Centre

- If a class is cancelled by the gym (e.g., due to coach illness, weather, or facility issues), a **make-up session** will be provided.

### 5. Medical Exceptions

- Medical emergencies may be considered on a case-by-case basis with **documentation**. We can then offer a 50% discount on monthly fees if longer than 4 weeks. If you go on holiday for a longer period of time, we will not be able to offer a 50% discount.